

The COVID-19 pandemic has created new opportunities for fraudsters – consumers are spending more online than ever, face masks are the norm – and new concerns for financial institutions. In response, we've added **two new trainings** to our virtual security offerings, and each only takes about an hour.

NEW // PHYSICAL THREAT ASSESSMENTS: RISING TO THE TASK

Take an in-depth look at physical threats to consider (real or perceived), steps to layer physical security and resources available to anticipate current and future in-person criminal activity that can affect the security of a financial institution.

NEW // SECURITY CONSIDERATIONS DURING A PANDEMIC

The COVID-19 pandemic has brought with it the perfect storm for fraudsters and criminal activity affecting financial institutions. This course outlines considerations to address so you can safely serve your community during our “new normal.”

FRAUDSTERS TOOLBOX: TARGETING THE ELDERLY

Learn how fraudsters target the elderly and how you can help educate and protect them.

[Learn more \(Fraud\).](#)

ROBBERY: PREPARE, RESPOND, RECOVER

Identify tactics and procedures now, so you're prepared if a situation arises. We'll also discuss surveillance best practices and law enforcement partnerships. [Learn more \(Security\).](#)

SKIMMING, SCAMMERS AND SECURITY

We'll share real world examples and videos to demonstrate how skimmers work, and how easy it is to clone a card from the collected data. Once a card is compromised, learn how to mitigate the risk and ways to fight back. [Learn more \(Security\).](#)